Module 1

Unit 1 Resources

Links:

<https://www.bls.gov/news.release/prod2.nr0.htm>

<https://www.strategyzer.com/canvas/business-model-canvas>

[*https://the-cfo.io/2019/06/19/how-inefficient-processes-waste-nearly-a-third-of-employees-time/*](https://the-cfo.io/2019/06/19/how-inefficient-processes-waste-nearly-a-third-of-employees-time/)

[*https://www.consultancy.eu/news/3299/employees-waste-tons-of-time-in-meetings-and-emailing*](https://www.consultancy.eu/news/3299/employees-waste-tons-of-time-in-meetings-and-emailing)

<https://powerapps.microsoft.com/en-us/demo/>

[*https://www.thisismoney.co.uk/money/news/article-9291693/Robots-posing-humans-answer-85-customer-queries-online.html*](https://www.thisismoney.co.uk/money/news/article-9291693/Robots-posing-humans-answer-85-customer-queries-online.html)

[Firstup, 2021 “What is digital transformation? Guidance from change experts”](https://firstup.io/blog/what-is-digital-transformation-guidance-from-change-experts/)

[Techtarget “What is business process automation?”](https://www.techtarget.com/searchcio/definition/business-process-automation)

[PDA Group “Remote Work: How to Find The Right Tools For Your Digital Workspace”](https://www.pdagroup.net/en/featured-insights/spotlight/find-the-right-tools-for-your-digital-workspace)

Tools:

[*https://www.thisismoney.co.uk/money/news/article-9291693/Robots-posing-humans-answer-85-customer-queries-online.html*](https://www.thisismoney.co.uk/money/news/article-9291693/Robots-posing-humans-answer-85-customer-queries-online.html)

[Mailbird](https://www.getmailbird.com/)

[SaneBox](https://www.sanebox.com/)

[TimeBro](https://www.timebro.com/)

[Microsoft 365](https://www.microsoft.com/en/microsoft-365)

[OutSystems](https://www.outsystems.com/)

[AppSheet](https://www.appsheet.com/Home/StartWithData)

[Quickbase](https://www.quickbase.com/)

[Salesforce](https://www.salesforce.com/eu/products/salesforce-platform/)

[Platform](https://www.salesforce.com/eu/products/salesforce-platform/)

[Application Express](https://apex.oracle.com/en/)

[Kissflow](https://kissflow.com/)

[Airtable](https://www.airtable.com/)

[Betty Blocks](https://www.bettyblocks.com/)

Videos: